

Mohammad Mahmoudi

Optimizing business IT Infrastructure is my hobby

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Current Location: [Iran, Tehran](#)

Dedicated Information Technology Administrator and Advisor with over than **20** years of experience in optimizing business IT infrastructure. Committed to helping businesses overcome challenges and achieve customer satisfaction.

Work Experience

Information Technology and Communications Manager

Nouyan Negin Parsian

November 2022 to July 2024

- Configure, and troubleshoot desktop systems, workstations, servers, VOIP and network issues in a heterogeneous environment.
- Advising the CEO and managers of various units such as accounting, production, quality control, etc.
- Accomplished Training and supervision of **120** personnel.

Information Technology Administrator

NDAG

March 2021 to Oct 2022

- Accomplished rebuilding infrastructures Successfully for more than **26** large-scale customers, ensuring uninterrupted communication and improved operational efficiency.
- Provided supervision and guidance to a team, resulting in enhanced customer satisfaction and increased productivity

Information Technology Administrator

Daan Ertebat

September 2020 to March 2021

- Managed IT operations for over **100** clients and two factories simultaneously, resolving technical gaps and improving communication between different departments.
- Accomplished deploying **15** third-party softwares, delivering satisfaction to 100% staff members and clients.

Customer Support & Help desk engineer

Rayvarz Software - Co., Ltd

April 2016 to August 2019

- Provided excellent customer support to more than **300** clients, demonstrating proficiency in server installation and maintenance.
- Mentored colleagues and played a key role in managing servers for **200** universities, adding value and credibility to the organization.

Network Infrastructure Engineer

October 2009 to April 2016

- Managed numerous IT infrastructure projects for diverse clients, ranging from small companies to large-scale enterprises.
- Delivered consulting services resulting in workflow improvements of over **75%** for clients.

Branch Infrastructure Helpdesk

Dade Varzi Sadad (Bank Melli of Iran)

October 2004 to October 2009

- installed and maintained infrastructure Successfully for a bank with 172 branches, ensuring smooth operations.
- Took responsibility for the POS sector in the western region of Tehran Province, resolving issues and increasing customer satisfaction.

Education

- ✓ **Bachelor's degree in Computer software**

GJK University - October 2008 to June 2010

Hard Skills:

- ✓ Skilled in designing and architecting robust and scalable IT infrastructures tailored to meet organizational needs and industry best practices.
- ✓ Proficient in conducting comprehensive assessments of existing infrastructure, identifying areas for improvement, and formulating strategic plans for infrastructure upgrades.
- ✓ Expertise in selecting and integrating hardware, software, network components, and cloud services to build cohesive and high-performing IT systems.
- ✓ Expertise in selecting and integrating hardware, software, network components, and cloud services to build cohesive and high-performing IT systems.
- ✓ Expertise in selecting and integrating hardware, software, network components of CCTV systems both analogue and IP based.
- ✓ Knowledgeable in configuring and deploying servers, storage systems, networking devices, and virtualization technologies to support business operations.
- ✓ Experienced in designing secure and resilient network architectures, including VLANs, subnets, firewalls, and intrusion detection systems (IDS).
- ✓ Ability to collaborate with cross-functional teams, stakeholders, and vendors to ensure successful implementation and ongoing management of IT infrastructure projects.
- ✓ Skilled in network monitoring and performance analysis tools, diagnosing network issues, and implementing corrective measures.
- ✓ Skilled in deploying and managing backup software and hardware solutions, such as Veeam Backup & Replication, Veritas Backup Exec, or similar tools.
- ✓ Active Directory and Identity Management: Expertise in managing user accounts, groups, and permissions using Active Directory or similar identity management systems.
- ✓ Knowledgeable in configuring and deploying VOIP systems, IP Phones, and related technologies to support incessantly communication.
- ✓ IT Asset Management: Skill in tracking and managing IT assets, including hardware, software licenses, and inventory management.
- ✓ IT Budgeting and Cost Optimization: Ability to manage IT budgets effectively, identify cost-saving opportunities, and optimize IT expenses without compromising performance.

Proficient in softwares:

- ✓ VMware VSphere
- ✓ Veeam Backup & Replication
- ✓ Veritas Backup
- ✓ MS SQL Server
- ✓ FreePBX

Soft Skills

- ✓ Motivated and Persistent
- ✓ Eager to Learn
- ✓ Adaptable
- ✓ Creative
- ✓ Calm & patient

Languages

- ✓ English - Advanced
- ✓ German - Intermediate